



Kia ora,

We're pleased to advise that we are getting closer to the launch of our newly upgraded MyOrganics system, with improved functionality which will make it easier for you to complete your tasks online. Some of the benefits include:

- improved filtering and searchability of input products
- visibility of your submissions
- tracking of actions via a new notifications function
- more targeted notifications of significant changes
- ability for Organic Management Plan templates to retain previous information, with updates required only for changed questions.

To implement the new system, we will be entering a transition phase and there are a few important points to note.

What do you need to know?

- A change freeze will be in place from 22 April while we migrate your data to the new system, including transferring your Organic Management Plan into the new template. Please do not make changes to your OMP during this time. You will still be able to access the current MyOrganics system to reference your OMP and approved inputs but if you make any changes these will not be captured in the data migration. Input approval requests and emergency treatments notifications will be unaffected.

- We will prioritise data migration for those customers who have up-coming audits. You will be advised when your data has been migrated and you can log in to the new MyOrganics system to review your OMP in the new template and check your information is correct. We will provide further communication about this step as we go live with the new MyOrganics in late April. We expect data migration to be complete for all customers by mid-June.

- We will provide plenty of information to help you get up to speed on the new system, including user guides, videos and online demonstration sessions. More details will follow about how to access these.

This upgrade to MyOrganics is part of our continuing investment in Organics, and we are very excited about the benefits it will bring for our customers. We have further enhancements planned for the months following the re-launch and will continue to update you on progress. In the meantime, if you have any questions, please contact our Organics team on organics@asurequality.com.

Ngā mihi

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