



Introduction of two-factor authentication for TRACES

Kia Ora,

As an organic exporter, we'd like to draw your attention to a change in the EU's electronic certification system, TRACES. From 11 June 2024, two-factor authentication will be required when you log in. Two-factor authentication (2FA) provides an extra layer of security by requiring an additional method to verify your identity such as use of a code sent via mobile app or SMS.

To set up two-factor authentication, please log in to your TRACES account as you normally do, from <https://webgate.ec.europa.eu/tracesnt/login>, and follow the instructions. The TRACES team recommends you set this up sooner rather than later, to avoid any delays on or after 11 June 2024.

If you need more help, [this video](#) explains how to set up 2FA.

Should you have any issues with logging into TRACES – please contact the AsureQuality Organics team at organics@asurequality.com.

Ngā mihi

The Organics Team

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